



TPAS SCOTLAND

Annual Conference & AGM

Apex Hotel, Dundee
21st - 23rd October 2011
Programme & Booking Form



The TPAS Scotland Annual Conference is the biggest and best event of the year for tenants, residents and officers to meet and take part in a wide variety of workshops and plenary sessions.

Individual delegates from tenants and residents groups, Federations, Housing Associations, Local Authorities, Regional Networks and other organisations interested in Housing come from all over Scotland to the conference to hear about new developments in law, initiatives and good practice on a range of housing issues. Tenants and landlords can spread news of their good practice by learning about new initiatives and ideas. Once again, we will be hosting the Good Practice Awards on Friday night, this is an opportunity to showcase good practice and give credit to tenants and landlords who excel. Look out for further information on submissions for the Good Practice Awards.

Our event last year was attended by over 300 delegates, including visitors from our sister organisations in England and Wales who are all keen to engage in Good Practice and keep themselves up to date with new developments & initiatives.

We want to ensure that our delegates enjoy this event and learn from it and with this in mind, we welcome the feedback that delegates provide at the end of each event and aim to improve, and, where possible take on board suggestions by delegates – for instance last year we implemented a table plan as suggested by delegates, which was welcomed by all. Other comments from last year's event include:

- *TPAS team deserves huge credit for making this into an event that everyone talks about*
- *An excellent conference, I took away a lot from it*
- *It was my first TPAS conference and must admit wasn't quite sure what to expect. But from the pre event information pack right through to the conference itself, I was extremely impressed. The attention to detail was spot on, emphasis well split between business, networking opportunities and the social side. I found it all very useful and made a number of new contacts*

Sessions this year include:

- **Housing Benefit reforms**
- **Credit Unions**
- **Financial Inclusion**
- **The Scottish Housing Charter**
- **Homelessness**
- **Mystery Shopping**
- **Working with Young People**
- **Including the Gypsy Travelling Community**
- **The new play by Naomi Breeze**

Plus.....much more

Is this conference for you?

This event is aimed at tenants, residents, officers of local authorities and housing associations and anyone else working within the housing sector with an interest in hearing about new developments and keeping up to date with good practice

THE VENUE

Once again, this event will be held at the Apex Hotel in Dundee during the weekend of 21-23 October 2011. Overspill accommodation and some workshops will be in the newly refurbished Dundee Hilton Hotel. Delegates will be allocated accommodation in the Apex Hotel on a first come first served basis

SPONSORSHIP OPPORTUNITIES

A number of opportunities are available to get your organisation recognised including:

- **Exhibition space**
- **Conference Main Sponsor**
- **Delegates Bags**
- **Delegates Badges**
- **Conference Programme**
- **Friday or Saturday night dinner**

for further information please contact Elaine Scoular at elaine.scoular@tpasscotland.org.uk

DELEGATES RATES

Residential Delegate	Cost excl VAT
Tenant Member	£450
Tenant Non Members	£530
Landlord Members	£530
Landlord Non Members	£620

Single rooms are available for a supplement of £110.

These prices are excellent value for money as they include all delegate materials, attendance at conference with refreshments throughout the day, accomodation, meals and entertainment.

Non residential delegates	Cost excl VAT
Friday – with lunch, conference & AGM	£150
Friday – with lunch, conference, AGM & Gala Dinner	£220
Gala Dinner including awards ceremony	£100
Saturday all day	£190
Saturday all day including dinner	£250
Sunday	£50

PLEASE COMPLETE THIS FORM TO BOOK YOUR PLACE AT THIS YEAR'S ANNUAL CONFERENCE

ORGANISATION	
CONTACT NAME	
ADDRESS	
INVOICE ADDRESS (IF DIFFERENT)	
EMAIL	
TEL NO.	

DELEGATES NAME	
ADDRESS*	
EMAIL	
TEL NO.	
IF SHARING, PLEASE STATE NAME OF DELEGATE TO SHARE WITH	
MOBILITY REQUIREMENTS	
DIETARY REQUIREMENTS**	

* please advise if information on event is to be sent direct to delegate

** please note that delegates with diabetic requirements who require to eat outwith mealtimes stated in programme will be responsible for the provision of this themselves

RESIDENTIAL DELEGATE RATES

Tenant Member	£450	<input type="checkbox"/>
Tenant Non Member	£530	<input type="checkbox"/>
Landlord Member	£530	<input type="checkbox"/>
Landlord Non Member	£620	<input type="checkbox"/>
single room supplement	£110	<input type="checkbox"/>

DAY DELEGATE RATES

Friday, including lunch, conference & AGM	£150	<input type="checkbox"/>
with Gala Dinner & entertainment	£220	<input type="checkbox"/>
Saturday, including lunch & conference	£190	<input type="checkbox"/>
with Dinner & entertainment	£250	<input type="checkbox"/>
Sunday	£50	<input type="checkbox"/>

Coach travel to and from event: £30

Glasgow Central Station	<input type="checkbox"/>
Paisley Gilmour St	<input type="checkbox"/>
Glasgow Airport	<input type="checkbox"/>
Hamilton Bus Station	<input type="checkbox"/>
Irvine	<input type="checkbox"/>

PAYMENT

Once we have received your booking an invoice will be sent to you and full payment must be made prior to the event otherwise accommodation cannot be guaranteed. Should you wish to cancel any places, please tell us as soon as possible. No refunds will be granted after Friday 7th October 2011.

INFORMATION

For information on any aspect of this event, including details of the programme, hotels, or sponsorship opportunities, please contact Elaine Scoular: elaine.scoular@tpasscotland.org.uk or 0141 552 3633

FRIDAY 21st OCTOBER

12.30pm-1.30pm
Conference Registration
Foyer of Apex Hotel

12.30pm-2.00pm
Lunch in the Apex
Metro Restaurant

2.00pm
Bedroom Keys issued
Foyer of Apex Hotel

2.30pm
**New to conference –Come
along and make the most of
your conference experience**
Melbourne Room

3.00pm
Play by Naomi Breeze
City Quay Suite, Apex Hotel

3.45pm
Welcome to Conference
City Quay Suite, Apex Hotel

5.00pm
TPAS Scotland AGM
Art Gallery, Apex Hotel

7.00pm
Wine Reception
Foyer of Apex Hotel

7.30pm
Gala Dinner
City Quay Suite, Apex

9.30pm
Awards Ceremony

10.30pm
Entertainment

SATURDAY 22nd OCTOBER

7.00am-9.00am
Breakfast in your hotel

9.15am-10.30am
Workshop Session 1
Apex & Hilton Hotels

10.30am-11.00am
Refreshment Break
Apex Hotel

11.15am-12.15pm
Plenary Session 1
Apex & Hilton Hotels

12.30am-1.45pm
Lunch
Apex & Hilton Hotels

2.00pm-3.00pm
Plenary Session 2
Apex & Hilton Hotels

3.15pm-4.30pm
Workshop Session 2
Apex & Hilton Hotels

5.00pm-6.00pm
Alternative sessions
Apex Hotel

7.30pm
Dinner & entertainment
City Quay Suite, Apex

SUNDAY 23rd OCTOBER

7.00am-9.00am
Breakfast in your hotel

9.15am-10.30am
Workshop session 3

10.30am-11.00am
Refreshment Break

11.15am
Closing Session

12.15pm
Coaches Depart

Please note that these timings are correct at time of printing and may be subject to change



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