



tenant
participation
advisory service

7 Fantastic Reasons to Join Us

TPAS Scotland knows that being active is a hard task but brings huge benefits. You need to be strong, focussed, motivated and have the time. TPAS Scotland knows there is pressure to deliver 'value for money', be 'effective' and 'share our skills' when everyone has busy lives.

TPAS Scotland's services are the way forward to:

learn new skills

be equipped with up to date information

put information into practice in your organisations and communities.

Here are 7 reasons why you should be a TPAS Scotland member:

1. Learning from the best

We don't tell you what you must do; we help you to develop the knowledge, skills and experiences to meet the challenges in your community and organisation. You know your community and organisation and the challenges you face. We can support you with our unrivalled experience giving you access to the best information, advice and guidance to meet these challenges

2. Hearing from the experts

We know putting theory into action is easier said than done and isn't always a straightforward process. Speak with TPAS Scotland's dedicated team of very experienced officers and you will receive expert knowledge and advice. TPAS' hands on approach targets resources to achieve success.

3. Discovering how actively engaging improves services

Using tailored structures and processes service users can deliver measurable improvements for tenants which are good for landlords. Our team can help you to enable tenants and residents to scrutinise services and influence decision making through developing good working relationships

4. Modernising tenant participation and involving a wider range of tenants and other customers

Exploring new ways to involve people and achieving results. Attract and support new and existing customers to old and new ways of engagement. For example digital engagement.

5. Supporting with staff issues

TPAS Scotland can support you by:

- Recruiting dedicated staff
- Providing TPAS staff both short and long term to work in / with your organisation
- Training dedicated TP staff
- Providing the right training and support for generic staff whatever their role in TP might be

6. On tap learning

For tenants and staff TPAS Scotland provides quality learning via a wide variety of methods:

- Online elearning modules
- Custom made training on housing issues – including, Allocations, Tenancy, Rents, Repairs, Homelessness, Estate Management, ASB, Equalities and many more
- An annual training calendar – based on what members ask for
- An SQA accredited housing qualification
- Skills development – running a tenants group, undertaking consultation
- Scrutiny

New for 2019 - certificate in tenant participation

TPAS Scotland's learning options are built to the highest standards to meet your needs. At local, regional and national learning opportunities – we deliver.

Get your questions answered. You will benefit from the widest range of contacts in Scotland, throughout the UK and beyond. If you need advice on what to do, how to improve or want to discover what others think, TPAS offers quick and easy access to hundreds of landlords and tenants.

7. Not forgetting.....

We're the friendly face of tenant participation!

Being a TPAS Scotland member will assist your organisation reap the benefits of strong working relationships.



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