

**Housing Professionals Conference 25-26 Sept 2019**

**Apex Hotel, Dundee**

**Day 1: Wednesday 25th September**

10.30am Arrival and registration

11.00am Welcome

**Lesley Baird, CEO, TPAS Scotland**

11.30am **Keynote: David Wilton, CEO, TPAS Cymru**

Amazing ideas and examples to transform your digital participation and community engagement

12.30pm Lunch

1.30pm **Blue Sky Experience**

*Positive Change - Communicating and Leading Change* will inform, challenge and enable delegates in their role of assisting customers to engage with and lead change. At a time of change in so many housing organisations, supporting those involved and effected by change is an increasingly vital role.

Delegates will explore, types and drivers of change, why some resist change, leadership qualities, emotions and reactions, who holds the power? and communicating change

3.00pm Refreshment Break

3.30pm **Blue Sky continued**

4.30pm Close

7.00pm Dinner

**Day 2: Thursday 26th September**

9.00am Workshop Session 1:

* Workshop 1A: **Rent setting and affordability** - Aileen Muir, South Lanarkshire Council
* Workshop 1B: **PB Scotland’s guide for RSL and Council housing services**: Alan Budge
* Workshop 1C: **Mentoring for all** – Scottish Mentoring Network

10.15am Workshop Session 1: repeated

11am Refreshment Break

11.30am Keynote: **Scottish Housing Regulator: Michael Cameron**

Getting Assurance

12.15pm Live Wire Theatre

1.00pm Lunch

1.45pm Workshop Session 2:

* Workshop 2A: **Linking equality** - Exploring links between equality in service delivery with equality in engagement - with Dr Stewart Montgomery
* Workshop 2B: **When governance goes right** – the tenant journey – Stacy Angus, Osprey Housing
* Workshop 2c: **Mindfulness** – Martin Stepek from Ten for Zen

3.00pm Workshop Session 2: repeat

4.00pm Close